
SMS TEXTING POLICY

The following terms and conditions apply to ALS Northwest's Text Messaging Program.

SMS TEXTING

The purpose of ALS Northwest's use of SMS texting is to support the work and communication of the organization to conduct normal operations providing supports and resources to people with ALS. Most communications will be direct person to person SMS texts to individuals.

ELIGIBILITY

You must be 18 years or older, or at least 13 years old and have the express permission of a parent/guardian, to receive text messages from ALS Northwest. You also must be a U.S. resident.

HOW TO SIGN UP

ALS Northwest may provide you with an opportunity to opt in to receive special offers and other communications via text messages on your mobile phone. You can opt in to receive this messaging by providing ALS Northwest with your mobile phone number on a webform, event registration, verbally or via email.

YOUR CONSENT

When you provide your mobile phone number, and give consent you will receive short message service (SMS) messages from ALS Northwest.

TERMS AND CONDITIONS

By opting in, you accept and agree to be bound by ALS Northwest's Privacy Policy and any other applicable terms, and you consent to the processing of your personal information as set forth in those policies. Refer to ALS Northwest's Privacy Policy. You also agree to be bound by the following terms and conditions:

CHARGES

Standard carrier message and data rates may apply. Please check your mobile service carrier's pricing plan to determine the charges associated with sending and receiving text messages. All charges are billed by, and payable to, your mobile service provider

HOW TO OPT OUT

You are able to opt out from future messages at any time by:



825 NE Multnomah St., Suite 940, Portland, OR 97232

Office: 503.238.5559 | Fax: 503.296.5590

alsnorthwest.org

Replying STOP to End from your mobile phone. You may also opt out by texting the words END, CANCEL, UNSUBSCRIBE or QUIT. You agree that if you request to opt out from future messages, we may send you a one-time opt-out text message to confirm. You may also request to opt out of SMS texting by emailing a request with your contact information to info@alsnorthwest.org. Or by calling ALS Northwest at (503) 238-5559 and verbally requesting to have your contact information removed from SMS texting.

If you would like to join again after opting out, please sign up as you did the first time and we will resume sending SMS messages to you again. ALS Northwest reserves the right to remove any contact from our messaging database at our discretion.

HELP

How to get help or support: To get help, call our phone number at (503) 238-5559, email us at info@alsnorthwest.org. From your mobile phone, you may request our contact information at any time by texting HELP to (503) 488-3549.

CARRIERS

Mobile access and text message delivery is subject to your mobile carrier's network availability. Such access and delivery is not guaranteed. Neither mobile carriers nor ALS Northwest are liable for delayed or undelivered messages.

FREQUENCY

Frequency of text messages may vary per user and depending on subject matter.

YOUR PERSONAL INFORMATION

Data obtained from you in connection with the Text Messaging Program may include your mobile phone number; the date, time and content of your messages; and other information you provide to us as part of the Text Messaging Program. ALS Northwest may use this information to contact you and to provide the services you request from ALS Northwest